



स्थापना : १९६३

**जनता सहकारी बँक लि., सातारा.**

आपली बँक... जनता बँक

प्रधान कार्यालय, सातारा

## **The Janata Sahakari Bank Ltd., Satara.**

**Request for Proposal for Conducting**

**Pre-migration Information System Audit**

**RFP No:**

**Date: 05/02/2021**

## **Request for Proposal for conducting Pre-migration Information System Audit.**

We are planning to migrate from old Core Banking Solution software to new Core Banking solution. In this regard, we intend to invite tenders for conducting Information System (IS) Audit before the migration.

Schedule of Events

<b>Sr.No.</b>	<b>Particulars</b>	<b>Remarks</b>
1	Contact details of issuing department (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this RFP)	Nilkanth Maruti Surle Data Center Incharge Mob-9890587456 Email-jsbsatara@gmail.com
2	Last date and time for Bid submission	06-02-2021 To 10-02-2021 Till 5 PM
3	Address for submission of Bid	JANATA SAHAKARI BANK LTD SATARA 179,Bhavani Peth,opp city post satara.

### **Notice Inviting e-Tender RFP for Conducting Pre-migration Information System Audit**

The Janata Sahakari Bank Ltd., Satara, having its Head Office at (179,Bhavani Peth,Opp.City Post,Satara.) invite one bid online tenders for selection of vendors for conducting Pre-migration of Information System Audit.

#### **Basic Details**

Issuing Department	IT Department
Reference No	1954
Brief scope of work	Information System Audit before migration to new Core Banking Solution.
Details Scope of work	As Per Appendix "A"
Mode of Bid Submission	jsbsatara@gmail.com
Base currency	INR

- **Bank will share the amendment(s), If any to be published at Online Site**

## **Table of Contents**

<b>INVITATION TO BID:</b> .....	4
<b>DISCLAIMER:</b> .....	4
<b>DEFINITIONS:</b> .....	5
<b>SCOPE OF WORK:</b> .....	5
<b>ELIGIBILITY AND TECHNICAL CRITERIA:</b> .....	5
<b>DEADLINE FOR SUBMISSION OF BIDS:</b> .....	6
<b>SERVICES:</b> .....	6
<b>CONFIDENTIALITY:</b> .....	6
<b>BANK’S IT SETUP</b> .....	6
<b>Appendix – A-Scope of Work</b> .....	8

## INVITATION TO BID:

The Janata Sahakari Bank Ltd., Satara (hereinafter referred to as "JSBL"), having its Head Office at Satara, with its branch network is the leading bank in Satara. JSBL has network of 16 branches across the state of Maharashtra. This Request for Proposal (RFP) is being issued by the Bank for selection of vendors for conducting Pre-migration of Information System Audit.

1. In order to meet the service requirements, the Bank proposes to invite Bids from eligible Bidders as per details/scope of work mentioned in **Appendix-A** of this RFP.
2. The interested Bidders who agree to all the terms and conditions contained in this RFP may submit their Bids with the information desired in this RFP. Consortium bidding is not permitted under this RFP.
3. Address for submission of Bids, contact details including email address for sending communications are given in Schedule of Events of this RFP.
4. The purpose of JSBL behind this RFP is to seek a detailed scope of work and commercial proposal for procurement of the Services desired in this RFP.
5. This RFP document shall not be transferred, reproduced or otherwise used for purpose other than for which it is specifically issued.
6. Interested Bidders are advised to go through the entire RFP before submission of Bids to avoid any chance of elimination. The eligible Bidders are invited to submit the detailed scope of work and commercial proposal in response to this RFP. The criteria and the actual process of evaluation of the responses to this RFP and subsequent selection of the successful Bidder will be entirely at Bank's discretion. This RFP seeks proposal from Bidders who have the necessary experience, capability & expertise to provide JSBL the proposed Services adhering to Bank's requirements outlined in this RFP.

## DISCLAIMER:

- a) The information contained in this RFP or information provided subsequently to Bidder(s) whether verbally or in documentary form/email by or on behalf of JSBL, is subject to the terms and conditions set out in this RFP.
- b) This RFP is not an offer by JSBL, but an invitation to receive responses from the eligible Bidders.
- c) The purpose of this RFP is to provide the Bidder(s) with information to assist preparation of their Bid proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis

and should check the accuracy, reliability and completeness of the information contained in this RFP and where necessary obtain independent advices/clarifications. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

d) The Bank also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.

e) The issue of this RFP does not imply that the Bank is bound to select a Bidder or to award the contract to the Selected Bidder, as the case may be, for the Project and the Bank reserves the right to reject all or any of the Bids or Bidders without assigning any reason whatsoever before issuance of purchase order and/or its acceptance thereof by the successful Bidder as defined in Award Criteria and Award of Contract in this RFP.

## DEFINITIONS:

In this connection, the following terms shall be interpreted as indicated below:

- i **"The Bank"** means the The Janata Sahakari Bank Ltd., Satara (JSBL) (including its offices and branches)
- ii **"Bid"** means the written reply or submission of response to this RFP.
- iii **"Vendor/Service Provider"** is the successful Bidder found eligible as per eligibility criteria set out as per Bank.
- iv **"Services"** means all services, scope of work and deliverables to be provided by a Bidder as described in the RFP.

**SCOPE OF WORK: As given in Appendix-A of this document.**

## ELIGIBILITY AND TECHNICAL CRITERIA:

- i. Bid is open to all Bidders who meet the eligibility and technical criteria set out as per Bank.
- ii. The decision of the Bank in regard to this RFP shall be final and binding on all the Bidders. All disputes or differences in connection with this RFP shall be subject to the jurisdiction of the Courts at Satara only.

## **DEADLINE FOR SUBMISSION OF BIDS:**

- i. Bids must be received via mail or e-mail at the given address and by the date and time mentioned in the "Schedule of Events".
- ii. In case the Bank extends the scheduled date of submission of Bid document, the Bids shall be submitted via mail or in person at the given address by the time and date rescheduled. All rights and obligations of the Bank and Bidders will remain the same.
- iii. Any Bid received after the deadline for submission of Bids prescribed at the portal, will be rejected.
- iv. No modification in the Bid shall be allowed, after the deadline for submission of Bids.
- v. The Bank reserves the right to accept or reject any Bid in part or in full or to cancel the bidding process and reject all Bids at any time prior to contract.

## **SERVICES:**

- i. Service Provider should ensure that the quality of methodologies for delivering the services, adhere to quality standards/timelines stipulated therefore.
- ii. Service Provider support staff should be well trained to effectively handle queries raised by the employees of the Bank.

## **CONFIDENTIALITY:**

- i. Confidentiality obligation shall be as per Non-disclosure agreement.

## **BANK'S IT SETUP**

- Branches: 16
- ATMs: 1
- Head Office: 1
- Data Center: 1
- DR/Back Up Site: 1

## 1. IT Assets of Bank

Asset	Qty
Desktops / Laptops	95
Clients	80-85
Routers	16 primary+16 sec+ 1 DC=33
Switches	25
Firewall	1
DC Site Servers	7
DC Site Applications (CBS)	
DC Site Data Base	Linux Cent OS
DC Site Email Application	N.A
DR Site Servers	1
DR Site Applications (CBS)	N.A.
DR Site Data Base	Replication Purpose
DR Site Email Application	N.A.

## 2. Existing Software Running in the Bank

CBS	M/S.Gayatri Infotech
CBS Modules currently implemented	Pushkar
Operating Systems at DC	Windows Server 2012-R2,Win-8
Operating Systems at Branches	Windows XP ,7,10
Delivery Channels	ATM,ECOM,POS .

### 3. Existing Network Connectivity in the Bank

Lease Line	Broadband(IPSEC VPN)

## Appendix – A-Scope of Work

1. Pre-Migration IS Audit of Bank’s Information Technology infrastructure and Core Banking Solution as per RBI Cyber Security Framework & related Guidelines

Item No.	Description
1	Pre-Migration IS Audit of Data Centre as per RBI Guidelines
2	Pre-Migration IS Audit of current CBS implementation for Proposed Migration to new CBS solution
3	Pre-Migration IS Audit of 2 Main Branch offices as per RBI Guidelines
4	Pre-Migration IS Audit of 1 ATM as per RBI Guidelines
5	Pre-Migration IS Audit of DR/Back Up Site location will be scheduled once a year.
6	Submission of Audit Reports