

Janata Sahakari Bank Ltd., Satara.

Request for Proposal

**For Conducting Vulnerability Assessment and
Penetration Testing (VA & PT) Audit.**

RFP No:1570/2022-23

Date: 18/03/2023

Request for Proposal for conducting VA & PT Audit.

Janata Sahakari Bank Ltd., Satara intend to invite tender for conducting VA & PT audit of bank's website, critical IT Infrastructure Components, etc. from CERT-In Empanelled vendors only.

Schedule of Events

Sr.No.	Particulars	Remarks
1	Contact details of issuing department (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this RFP)	Devendra Kashinath Madane Manager- A/C & Data Center Mob-9423264064 Email- manager04datacenter@jsbsatara.com
2	Last date and time for Bid submission	Dt.31/03/2023 till 5:30 p.m
3	Address for submission of Bid & Email Id for Submission	JANATA SAHAKARI BANK LTD SATARA 179,Bhavani Peth,opp city post satara. Email- manager04datacenter@jsbsatara.com

Basic Details

Issuing Department	IT Department
Reference No	1570/2022-23
Brief scope of work	VA & PT of bank's website, critical IT Infrastructure Components and Recommendations.
Details Scope of work	As Per Appendix "A"
Mode of Bid Submission	manager04datacenter@jsbsatara.com
Base currency	INR
• Bank will share the amendment(s), If any to be published at Online Site	

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INVITATION TO BID:

Janata Sahakari Bank Ltd., Satara (hereinafter referred to as "JSBL"), having its Head Office at Satara, with its branch network is the leading bank in Satara. JSBL has network of 16 branches across the state of Maharashtra. This Request for Proposal (RFP) is being issued by the Bank for selection of vendors for conducting of VA & PT Audit.

1. In order to meet the service requirements, the Bank proposes to invite Bids from eligible Bidders as per details/scope of work mentioned in **Appendix-A** of this RFP.
2. The interested Bidders who agree to all the terms and conditions contained in this RFP may submit their Bids with the information desired in this RFP. Consortium bidding is not permitted under this RFP.
3. Address for submission of Bids, contact details including email address for sending communications are given in Schedule of Events of this RFP.
4. The purpose of JSBL behind this RFP is to seek a detailed scope of work and commercial proposal for procurement of the Services desired in this RFP.
5. This RFP document shall not be transferred, reproduced or otherwise used for purpose other than for which it is specifically issued.
6. Interested Bidders are advised to go through the entire RFP before submission of Bids to avoid any chance of elimination. The eligible Bidders are invited to submit the detailed scope of work and commercial proposal in response to this RFP. The criteria and the actual process of evaluation of the responses to this RFP and subsequent selection of the successful Bidder will be entirely at Bank's discretion. This RFP seeks proposal from Bidders who have the necessary experience, capability & expertise to provide JSBL the proposed Services adhering to Bank's requirements outlined in this RFP.

DISCLAIMER:

- a) The information contained in this RFP or information provided subsequently to Bidder(s) whether verbally or in documentary form/email by or on behalf of JSBL, is subject to the terms and conditions set out in this RFP.
- b) This RFP is not an offer by JSBL, but an invitation to receive responses from the eligible Bidders.
- c) The purpose of this RFP is to provide the Bidder(s) with information to assist preparation of their Bid proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information contained in

this RFP and wherever necessary obtain independent advices /clarifications. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

d) The Bank also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.

e) The issue of this RFP does not imply that the Bank is bound to select a Bidder or to award the contract to the Selected Bidder, as the case may be, for the Project and the Bank reserves the right to reject all or any of the Bids or Bidders without assigning any reason whatsoever before issuance of purchase order and/or its acceptance.

DEFINITIONS:

In this connection, the following terms shall be interpreted as indicated below:

- i **"The Bank"** means Janata Sahakari Bank Ltd., Satara (JSBL) (including its offices and branches)
- ii **"Bid"** means the written reply or submission of response to this RFP.
- iii **"Vendor/Service Provider"** is the successful Bidder found eligible as per eligibility criteria set out as per Bank.
- iv **"Services"** means all services, scope of work and deliverables to be provided by a Bidder as described in the RFP.

SCOPE OF WORK: As given in Appendix-A of this document.

ELIGIBILITY AND TECHNICAL CRITERIA:

- i. **Bid is open to all CERT-In Empanelled Bidders only who meet the eligibility and technical criteria set out as per Bank.**
- ii. **Bidders should have experience in conducting VA & PT audit of the Co-operative Banks. The bidder should mention the names of the Co-operative Banks and the clients, where the VA & PT audit conducted.**
- iii. **The vendor should have qualified technical staff as per the norms of Reserve Bank of India.**
- iv. **The vendor should conduct VA & PT Audit as per the Cyber Security Framework defined by Reserve Bank of India.**
- v. **The vendor should submit certificate/document as CERT-In Empanelled.**

vi. The decision of the Bank in regard to this RFP shall be final and binding on all the Bidders. All disputes or differences in connection with this RFP shall be subject to the jurisdiction of the Courts at Satara only.

DEADLINE FOR SUBMISSION OF BIDS:

- i. Bids must be submitted **in person** at Head office of the bank on the address mentioned above & by the date & time mentioned in the " Schedule of Events".
- ii. Any Bid received after the deadline for submission will be rejected.
- iii. No modification in the Bid shall be allowed, after the deadline for submission of Bids.
- iv. The Bank reserves the right to accept or reject any Bid in part or in full or to cancel the bidding process and reject all Bids at any time prior to contract.

SERVICES:

- i. Service Provider should ensure that the quality of methodologies for delivering the services, adhere to quality standards/timelines stipulated therefore.
- ii. Service Provider support staff should be well trained to effectively handle queries raised by the employees of the Bank.

CONFIDENTIALITY:

- i . Confidentiality obligation shall be as per Non-disclosure agreement.
- ii .The selected vendor should have to enter into the Non-disclosure agreement.

BANK'S IT Infrastructure

1. IT Setup at Branches and Offices

- Branches: 16
- ATMs: 1
- Head Office: 1

2. IT Assets of Bank

Asset	Qty
Desktops / Laptops	95 Desktops & 2 Laptops
Clients	80-86
Router	1
Switches	22
Firewall	17
Servers	4
Printers	40
Scanners	34
UPS	20
Battery	130

3. Existing Software Running in the Bank

CBS	M/S. Netwin Systems and Software(I),Pvt.Ltd on ASP basis
CBS Modules currently implemented	AceBank
Operating Systems at DC	Windows Server 2012-R2,Win-8,sentos OS
Operating Systems at Branches	Windows 7 , 10
Delivery Channels	ATM,ECOM,POS .
Website	punewebdesigners
Other Portals	NPCI,etc.

4. Payment System Infrastructure

Payment System	Particulars
RTGS	H2H ICICI Bank & IDBI Bank Ltd
NEFT	H2H ICICI Bank & IDBI Bank Ltd
CTS	IDBI Bank Ltd
ATM Switch	M/S Sarvatra Technologies Pvt.Ltd

5. Existing Network Connectivity in the Bank

Sr.No	Network
1.	BSNL - Internet Lease Line
2.	BSNL - MPLS Lease Line
3.	BSNL - FTTH
4.	BSNL - Broadband CCTV
5.	Neha Infonet - Internet Lease Line

Appendix - A

Scope of Work

Item No.	Description
1	VA & PT of bank's website, critical IT Infrastructure Components, etc. and Recommendations.
2	Submission of VA & PT and Recommendation Reports.